



Town of Henrietta Monroe Community Power



July 10, 2023

Dear Town of Henrietta resident,

The Town of Henrietta is pleased to announce our participation in the program relaunch of Monroe Community Power, a Community Choice Aggregation (CCA) program administered by Joule Community Power, a division of Joule Assets, Inc. The program puts control of energy supply choices into local hands and provides access to renewable electricity. Through a competitive procurement process an Energy Service Company, Constellation NewEnergy, Inc., has been selected to replace RG&E as the default supplier of electricity for residential and small-commercial accounts within our community. We have chosen 50% renewable supply as the default product offering for our community but you have the choice to switch to a standard or 100% renewable supply option by contacting Monroe Community Power at (585) 244-0244 or info@monroecommunitypower.com.

All eligible residential and small-commercial electric customers will be automatically enrolled in the 50% renewable supply product beginning with the bill cycle following September 1, 2023 and will be able to continue to receive the CCA program price of \$0.09156/kWh for electric through November 30, 2025. You may opt-out at any time with no fee or penalty.

Below is a comparison of the RG&E posted 12-month trailing average electricity supply pricing compared to the CCA program pricing. While the RG&E average is not indicative of pricing going forward, as RG&E supply pricing is variable and may change each month, the CCA product pricing is fixed for the contract period, and provides a basis for comparison. If you choose the renewable product offering, you will be contributing to NYS clean energy goals.

Product Offering	Residential	Small-Commercial
RG&E Standard Electric Supply*	\$0.071370/kWh	\$0.073387/kWh
CCA Standard Supply	\$0.07490/kWh	\$0.07695/kWh
CCA 50% Renewable Supply Default	\$0.09156/kWh	\$0.09156/kWh
CCA 100% Renewable Supply	\$0.10047/kWh	\$0.10047/kWh

*Utility posted 12-month trailing average for April 1, 2022-March 31, 2023 as defined by the Public Service Commission Rates do not include Gross Receipt Tax (GRT). If GRT is collected in your municipality it will be added to your rate.

Please note that if you do not opt-out before August 9, 2023, you will be enrolled in ESCO service under the CCA program terms and your information, including energy usage data and low-income status, will be provided to Constellation NewEnergy, Inc.

How to Opt-Out or Change your Product Offering

If you decide not to participate, or want to change your product offering from the default, please respond in one of the ways below:

For Opt-Out only: Mail the enclosed Opt-Out card

For Opt-Out or to Change your Product Offering: Call Monroe Community Power at (585) 244-0244 or visit: www.monroecommunitypower.com/secureform

Translation Services are available at/Servicios de traducción están disponibles en (585) 244-0244 ext. 3

Your Municipal Liaison information can be found here: www.monroecommunitypower.com/town-contact
Informational meetings are being held on Zoom on July 24 at 6 p.m. (online at www.bit.ly/Henrietta7-24 or by phone at (646) 558-8656 Meeting ID 853 8653 5021) or in-person at Henrietta Public Library on August 2 at 6:30 pm to outline the program and answer any questions you may have. Please join us!

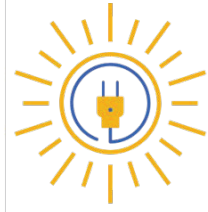
Sincerely,

Town of Henrietta





MONROE COMMUNITY POWER COMMUNITY CHOICE AGGREGATION (CCA) FREQUENTLY ASKED QUESTIONS



What is Community Choice Aggregation?

On April 21, 2016, the NYS Public Service Commission enabled Community Choice Aggregation (CCA) Opt-Out Programs, which offer residential and small-commercial customers an opportunity to receive more attractive energy supply terms through the bargaining power that aggregation provides. As well as educating, encouraging, and empowering communities and individuals to take control of their energy future through engagement with existing opportunities and development of new programs.

What is a CCA Administrator?

The CCA Administrator is a company, non-profit, or local government that has been authorized by the Public Service Commission to administer a CCA program in New York State. The CCA Administrator is responsible for working with participating municipalities to design and implement a CCA program consistent with the goals of the municipality and its constituents and in compliance with the CCA program requirements. The CCA Administrator solicits bids, awards a supply contract, and performs the necessary program outreach and education to ensure residents are well educated about the program. For those customers who do not opt-out of the program, the CCA Administrator works with your utility to ensure proper enrollment.

What role does my municipality play?

The municipality is the primary party responsible for meeting the requirements established by the Public Service Commission. First, to enable CCA in your municipality, there must be a Local Law passed that allows for opt-out enrollment for eligible residential and small-commercial accounts. The municipality would then either administer the CCA program themselves or select a CCA Administrator to perform the necessary CCA program requirements.

What does opt-out enrollment mean?

Opt-out enrollment means that you will automatically be enrolled to participate in the CCA program unless you take action to opt-out of the program. There are multiple ways to opt-out of participation: by phone, online, or by mail. The specific contact information, as well as the date you must opt-out by, will be included on the opt-out letter. If you opt-out of the CCA program, that choice will be recognized for the life of the program.

Who is eligible to participate?

Most residential and small-commercial customers are eligible to be opt-out enrolled in the CCA program. However, if you have placed a ESCO block on your account or are currently receiving supply services from an ESCO you would not be eligible for opt-out enrollment. If you are an Assistance Program Participant (APP) you would be eligible to participate only if the CCA program has an approved guaranteed savings product offering.

Does the CCA Program replace my utility company?

No. You will still receive one bill from the utility company, but the supply section of your bill will show the name of the ESCO/CCA Administrator. The utility company will still be responsible for your billing and responding to any power outages.

Will I save money on my monthly bill?

Unless you are receiving a guaranteed savings supply product offering, such as what is required for APP customers, there is not a savings guarantee over the utility supply rate. However, with the ability to aggregate or pool demand this would potentially lead to competitive pricing for CCA program participants that would potentially provide greater savings than what the individual account would receive without participating. If your municipality has chosen a renewable supply product offering, you may pay a premium over the default utility supply rate.

How will my bill change?

You will continue to receive your bill from the utility company. The only portion of the bill that will change will be the Supply section which would now include the name of the ESCO and CCA Administrator serving your municipality.

What products are available?

CCA programs are designed with municipalities deciding which supply products will be offered to their constituents, including the default supply product that your account would automatically be enrolled under. These products can be a standard supply product or, for electric supply, a renewable product. While your municipality will decide what the default product offering is, you may have other product options available to you, contact the CCA Administrator to find out more.

How do I opt-out?

There are multiple ways to opt-out of participation: by phone, online, or by mail. The specific contact information, as well as the date you must opt-out by, will be included on the opt-out letter.

Can I participate if I opted out previously?

Yes, you can always opt-back into the program after previously opting-out, but you may need to wait until the next billing period for the change to take effect. Contact the CCA Administrator to join the program.

Will this program affect my APP status?

The CCA program will not affect APP status. If a CCA intends to serve APPs, it must first get approval of the guaranteed savings product that it intends to provide to its APP customers to ensure that the product will provide them with a guaranteed savings.

Is there a fee for cancellation or opting-out?

No, there is never a fee for cancellation or opting-out.

What account information is being shared?

Customer energy usage data is aggregated and anonymized and used for bid solicitations, this does not contain any customer specific details. Your name and address are provided in order to send the opt-out letter. Upon enrollment, your information, including energy usage data and APP status will be provided to the ESCO serving the CCA program.

How is my information being protected?

Before receiving any data from the utility, the CCA Administrator and ESCO must sign a Data Security Agreement (DSA) with your utility. The DSA ensures they have the appropriate cybersecurity and privacy protections in place to protect your information.

Who can I contact to report a problem or voice a complaint?

Complaints should be made to the CCA Administrator, Municipal Liaison, or the ESCO supplier. The information should be listed on the opt-out letter and website. Additionally, complaints can always be made to the NYS Department of Public Service Office of Consumer Services at 1-800-342-3377.

Town of Henrietta Community Choice Aggregation Opt-Out Card

Pre-Enrollment ID: [000000000]

Service Address: [Service Address], [City], [State] [Zip]

I DO NOT want to participate in the Town of Henrietta
50% Renewable Electricity Program.

Date

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T1 P1



[Customer Name]

[Mailing Address]

[City], [State] [Zip]

[XXXXXX_Municipality000000_00000000_OUT]

If you want to participate in the Town of Henrietta 50% Renewable Electricity Supply Community Choice Aggregation Program, you do not need to take any action, you will be automatically enrolled.

If you do not want to participate, complete the steps listed below. This card and envelope must be returned within 30 days of the date of this letter to opt-out of the program, otherwise you will be automatically enrolled.

Opt-out instructions if you do not want to participate:

- Date** this card to the left
- Choose one** of the following options for opting-out
 - 1. I do not agree with the opt out enrollment
 - 2. I am not familiar with this program or its offerings
 - 3. I do not like the CCA program or administrator
 - 4. I do not feel I will benefit from this program
 - 5. Other
- Insert card** into postage pre-paid envelope and mail

A Notice for Budget Billed Customers

Budget billed customers can still participate in the CCA Program, paying the updated budgeted amount each month.

When your electricity supplier is switched to the CCA, RG&E will remove the electricity supply charge from your RG&E budget. The RG&E electricity delivery charge will remain in your budget, along with any natural gas budget billing charges. The electricity supplier for the CCA, Constellation NewEnergy, Inc. will calculate a new budget based on the new CCA fixed rate for supply and your historic electricity usage. Each month your budget from RG&E (for delivery) and your budget from the CCA (for supply) will be combined, allowing you to continue paying the updated budgeted amount each month.

As before, at the end of your billing year, RG&E will determine whether your budget billing payments have covered the actual costs of your electricity. This “clean-up” or “true-up” process may result in a charge or credit which will be applied at the end of your budget billing year, not at CCA program launch. If your “clean-up” occurs the same month that the CCA launches, the charge or credit is from your electricity and/or natural gas charges prior to the launch of the CCA program.

If you have questions about your RG&E budget please call RG&E, if you have questions about the supply budget please call Constellation NewEnergy, Inc. 833-581-0097.