



TOWN OF HENRIETTA

County of Monroe • State of New York
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IMPORTANT INFORMATION. PLEASE READ!

As everyone has surely noticed, severe weather events are increasing as global temperatures rise. The Town of Henrietta has launched a number of initiatives in an attempt to help reduce greenhouse gas emissions. One of those efforts is to negotiate lower cost renewable energies.

Through a program called Community Choice Aggregation, and with the help of Monroe Community Power, Henrietta has negotiated a contract with the energy supplier Constellation NewEnergy, Inc. to offer fixed-rate energy contracts at a lower rate than residents could negotiate on their own. **However, you have a number of options you can select:**

1. You could stay with the default option, which would provide energy comprised of 50% renewable sources for a fixed rate of \$0.09156 per kilowatt-hour.
2. You could select 100% renewable sources for a fixed rate of \$0.10047 per kilowatt-hour.
3. You could select a conventional supply for a fixed rate of \$0.07490 per kilowatt-hour for residential properties or per kilowatt-hour \$0.07695 for small commercial properties.
4. You could select your own energy supply company at whatever rate you can find.
5. Or you can opt out altogether and stay with the RG&E default variable rate.

What is the advantage of a fixed rate versus a variable rate? The fixed rate is locked in for 27 months. So, in addition to the peace of mind of knowing your rate won't go through the roof in the winter, if energy rates continue to climb as they have over the past couple of years, you could save significant money over the life of the contract. Conversely, if the rates drop, the variable rate will be more cost effective, but again, you are more vulnerable to sudden increases in energy rates.

What is the RG&E default rate? It is a variable rate and is typically highest when people are using the most energy. The twelve-month rolling average for residential customers is \$0.07137 per kilowatt-hour. Adjusted for rising energy costs, the CCA benchmark is \$0.0749 per kilowatt-hour for residential customers and \$0.0771 per kilowatt-hour for small commercial customers. But it is a variable rate and subject to constant change, unlike fixed rate options available through the CCA program.

How do I opt out? Many had asked that we only provide this as an opt-in program. Unfortunately, the New York State public service program that allows us to negotiate does not allow it to be opt-in. So instead, we have made it as easy as possible to opt out for those who wish to do so. So, you can:

- Return the pre-paid opt out card using the enclosed envelope.
- Fill out the form at www.monroecommunitypower.com/secureform
- Call the program hotline at **(585) 244-0244**

- For seniors, ask a representative to opt you out at the Wednesday Senior Center lunches between July 12th and August 2nd. Just bring a copy of your electric bill and they can do the rest.

What if I change my mind or want to switch later? You can opt out at any time in the future by using the web form or calling the hotline listed above. Similarly, if you opted out and want to now join in or you want to switch from one plan to another, you can opt in using the web form or hotline. And you can do so multiple times over the life of the program. However, switching once the program starts in September, there may be a one or two billing cycle delay before you are switched over.

Will I need new power lines? No. RG&E is still the company that delivers the power to your house. You are only changing who supplies the energy, from suppliers RG&E buys electricity from to the CCA provider.

What if there's a power outage? Will RG&E still help me? Yes. RG&E is responsible for the delivery of electricity to your house and the maintenance of the power lines. The delivery fees you have always paid go to RG&E to do just that. This will not change any of that. This will only change who supplies your electricity.

Will I get a second electricity bill? No, RG&E is still responsible for billing customers. But your bill would list Constellation NewEnergy, Inc. as your energy supply company if you went with one of the options above.

Should I provide my account information if someone calls? No. You will **NEVER** receive a cold call from the CCA program asking for your account number – only calls YOU initiate. If you are called out of the blue and asked for your account or banking information, hang up the phone as they may be trying to steal your information. If you are mailing, use the supplied envelope or address provided from the CCA program.

What comes next? We will be holding a number of information sessions, as well as having information in the Town Newsletter and on the Town website. Here is the timeline of upcoming dates for the program:

- **Week of July 10th** – the Opt-Out and selection packages arrive to eligible residents and small businesses.
- **July 10th through August 8th** – this is the initial Opt-Out period, when you can opt out before the program ever begins.
- **Mid-July through Mid-August** – participating customers will receive a switch notice from RG&E, confirming their selection.
- **September** – the first month when customers will start receiving power from their selected energy supply.

What if I want to learn more? Visit www.monroecommunitypower.com/events or call (585) 244-0244 to learn when there are information sessions or to find answers to Frequently Asked Questions (FAQs).

Again, we would have preferred this to be an Opt-In program, but that is not a possibility in New York. So hopefully this will be as easy as possible and allow those who wish to get lower cost renewable energy or get peace of mind through lower cost fixed rates to do so.

Sincerely,



Stephen L. Schultz

Henrietta Town Supervisor